

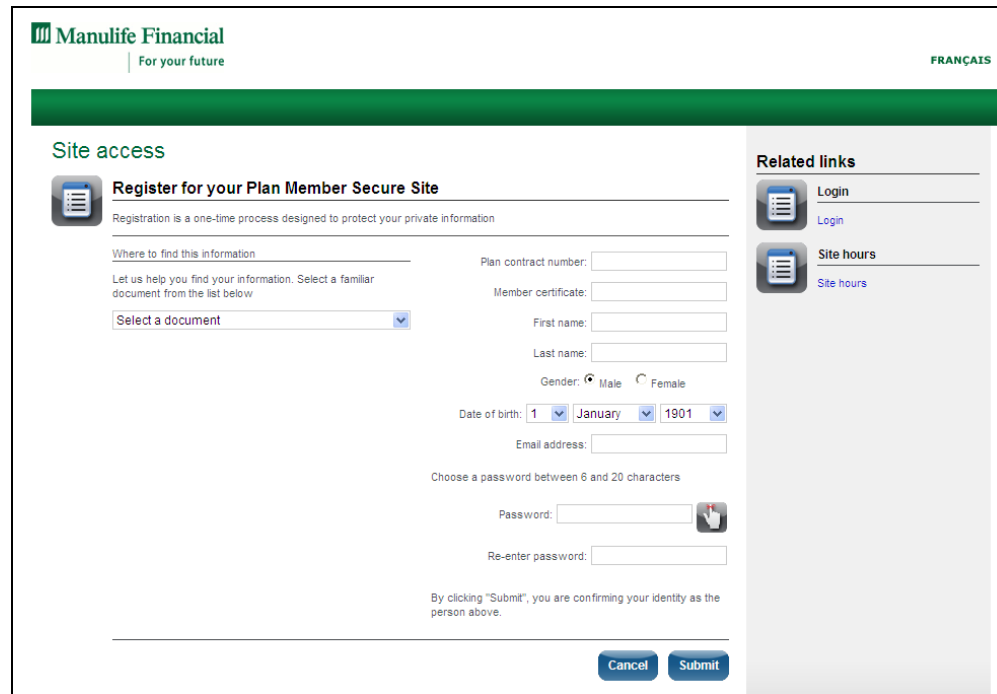


Linking access between your Group Benefits and Retirement accounts

Simply follow these steps to link your Manulife group benefits and retirement accounts online.

1. Register your group benefits account at www.manulife.ca/planmember

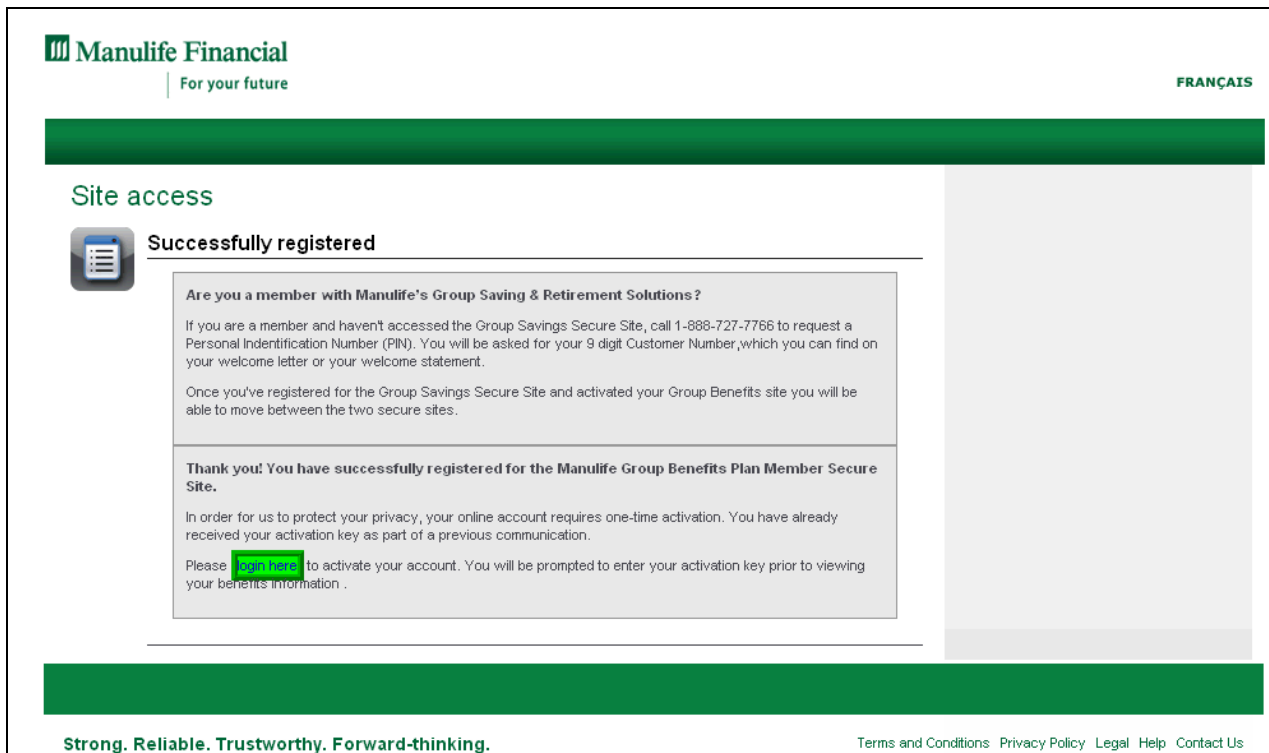
Insert your plan contract number, plan member certificate number, personal information, email address and create a password. Click 'Submit'.



The screenshot shows the Manulife Financial website interface for registering a Plan Member Secure Site. The page features the Manulife Financial logo and tagline "For your future" at the top left, and a "FRANÇAIS" link at the top right. The main content area is titled "Site access" and contains a section for "Register for your Plan Member Secure Site". Below this title, there is a sub-header "Where to find this information" and a prompt: "Let us help you find your information. Select a familiar document from the list below." A dropdown menu labeled "Select a document" is visible. To the right of this section are several input fields: "Plan contract number:", "Member certificate:", "First name:", "Last name:", "Gender:" (with radio buttons for "Male" and "Female"), "Date of birth:" (with dropdowns for "1", "January", and "1901"), "Email address:", "Password:" (with a strength indicator icon), and "Re-enter password:". A note below the password fields states: "Choose a password between 6 and 20 characters". At the bottom of the form, there is a disclaimer: "By clicking 'Submit', you are confirming your identity as the person above." and two buttons: "Cancel" and "Submit". On the right side of the page, there is a "Related links" section with two links: "Login" and "Site hours", each accompanied by a document icon.

2. Registration confirmation

Read about how to register your group retirement account and note the 'activation key' that is emailed to you after you register. Click 'login here' to continue.



The screenshot displays the Manulife Financial website interface. At the top left is the Manulife Financial logo with the tagline "For your future". At the top right, the word "FRANÇAIS" is displayed. Below the header is a green horizontal bar. The main content area is titled "Site access" and features a "Successfully registered" notification with a document icon. The notification text is as follows:

Are you a member with Manulife's Group Saving & Retirement Solutions ?

If you are a member and haven't accessed the Group Savings Secure Site, call 1-888-727-7766 to request a Personal Identification Number (PIN). You will be asked for your 9 digit Customer Number, which you can find on your welcome letter or your welcome statement.

Once you've registered for the Group Savings Secure Site and activated your Group Benefits site you will be able to move between the two secure sites.

Thank you! You have successfully registered for the Manulife Group Benefits Plan Member Secure Site.

In order for us to protect your privacy, your online account requires one-time activation. You have already received your activation key as part of a previous communication.

Please [login here](#) to activate your account. You will be prompted to enter your activation key prior to viewing your benefits information.

At the bottom of the page, there is a green horizontal bar with the slogan "Strong. Reliable. Trustworthy. Forward-thinking." and a footer containing links for "Terms and Conditions", "Privacy Policy", "Legal", "Help", and "Contact Us".

3. Log in to your group benefits account

Insert your plan contract number, plan member certificate number, and the password you've just created. Click 'Submit'.

The screenshot shows the Manulife Financial login interface. At the top left is the Manulife Financial logo with the tagline "For your future". At the top right is the language selector "FRANÇAIS". Below the header is a green bar. The main content area is titled "Site access" and contains a section "Log in to your Plan Member Secure Site". A message box states: "You must be registered to log in. If you haven't already done so, please register now." Below this is a form with the following fields: "Where to find this information" (a dropdown menu), "Plan contract number:" (a text input field), "Member certificate number:" (a text input field), "Password:" (a text input field), and a "Remember me" checkbox which is checked. There are also links for "I forgot my password" and "Email my password reminder". At the bottom of the form are "Cancel" and "Submit" buttons. To the right of the login form is a "Related links" section with links for "Registration" and "Site hours". At the bottom of the page is a green bar with the slogan "Strong. Reliable. Trustworthy. Forward-thinking." and a footer containing "Terms and Conditions", "Privacy Policy", "Legal", "Help", and "Contact Us".

Manulife Financial
For your future

FRANÇAIS

Site access

Log in to your Plan Member Secure Site

You must be registered to log in
If you haven't already done so, please [register](#) now.

Where to find this information
Let us help you find your information. Select a familiar document from the list below:

Select a document

Plan contract number:

Member certificate number:

Remember me

Password:

[I forgot my password.](#)
[Email my password reminder](#)

Related links

[Registration](#)
[Registration](#)

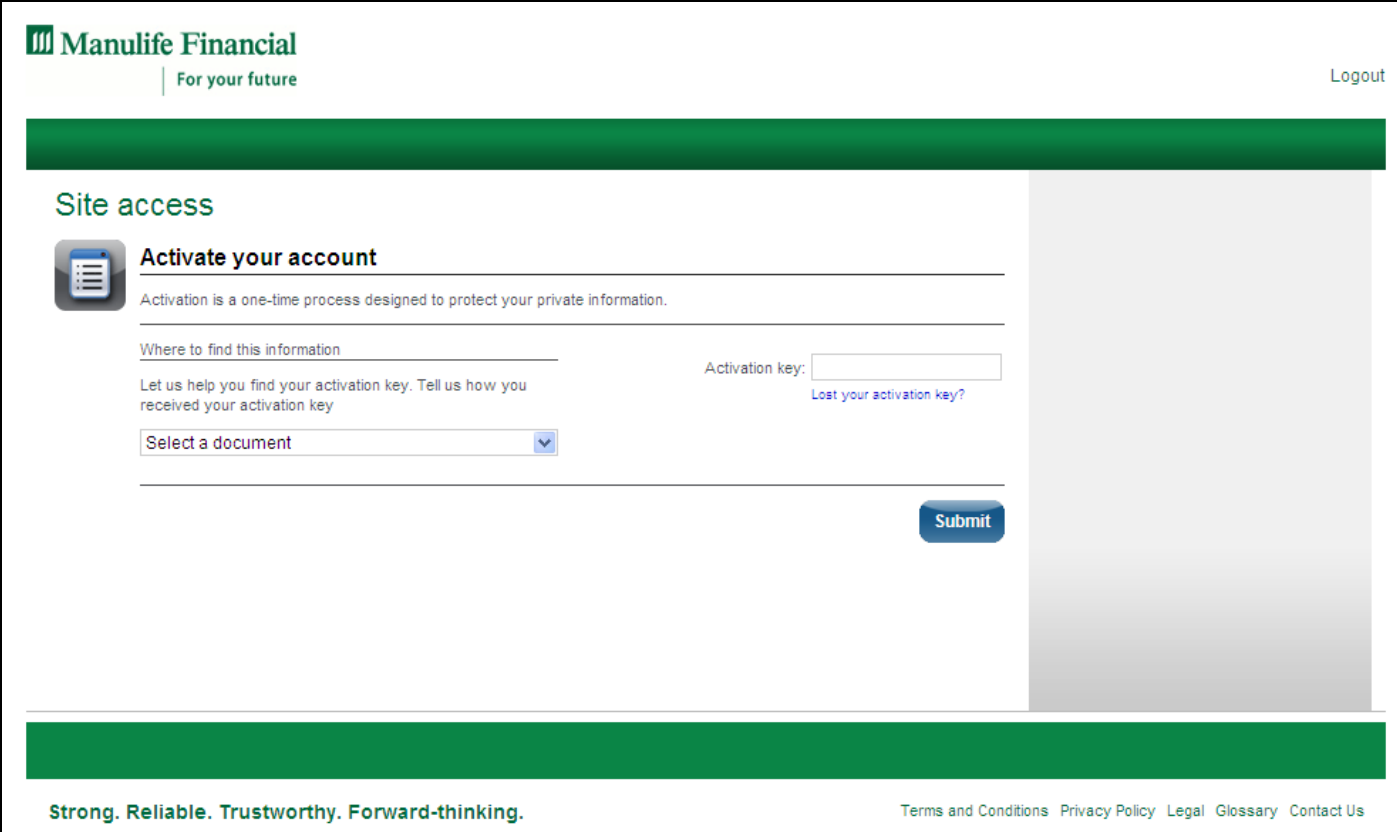
[Site hours](#)
[Site hours](#)

Strong. Reliable. Trustworthy. Forward-thinking.

[Terms and Conditions](#) [Privacy Policy](#) [Legal](#) [Help](#) [Contact Us](#)

4. Activate your access


Insert the activation key that was emailed to you when you registered.
Click 'Submit'.



The screenshot shows the Manulife Financial website's account activation page. At the top left is the Manulife Financial logo with the tagline "For your future". At the top right is a "Logout" link. Below the header is a green horizontal bar. The main content area is titled "Site access" and contains a section for "Activate your account" with a document icon. The text explains that activation is a one-time process for security. It asks the user "Where to find this information" and provides a text input field for the activation key, with a "Lost your activation key?" link. Below this is a dropdown menu labeled "Select a document". A blue "Submit" button is positioned at the bottom right of the form area. The footer features the slogan "Strong. Reliable. Trustworthy. Forward-thinking." and a row of links: "Terms and Conditions", "Privacy Policy", "Legal", "Glossary", and "Contact Us".

Manulife Financial
For your future Logout

Site access

 **Activate your account**

Activation is a one-time process designed to protect your private information.

Where to find this information

Let us help you find your activation key. Tell us how you received your activation key

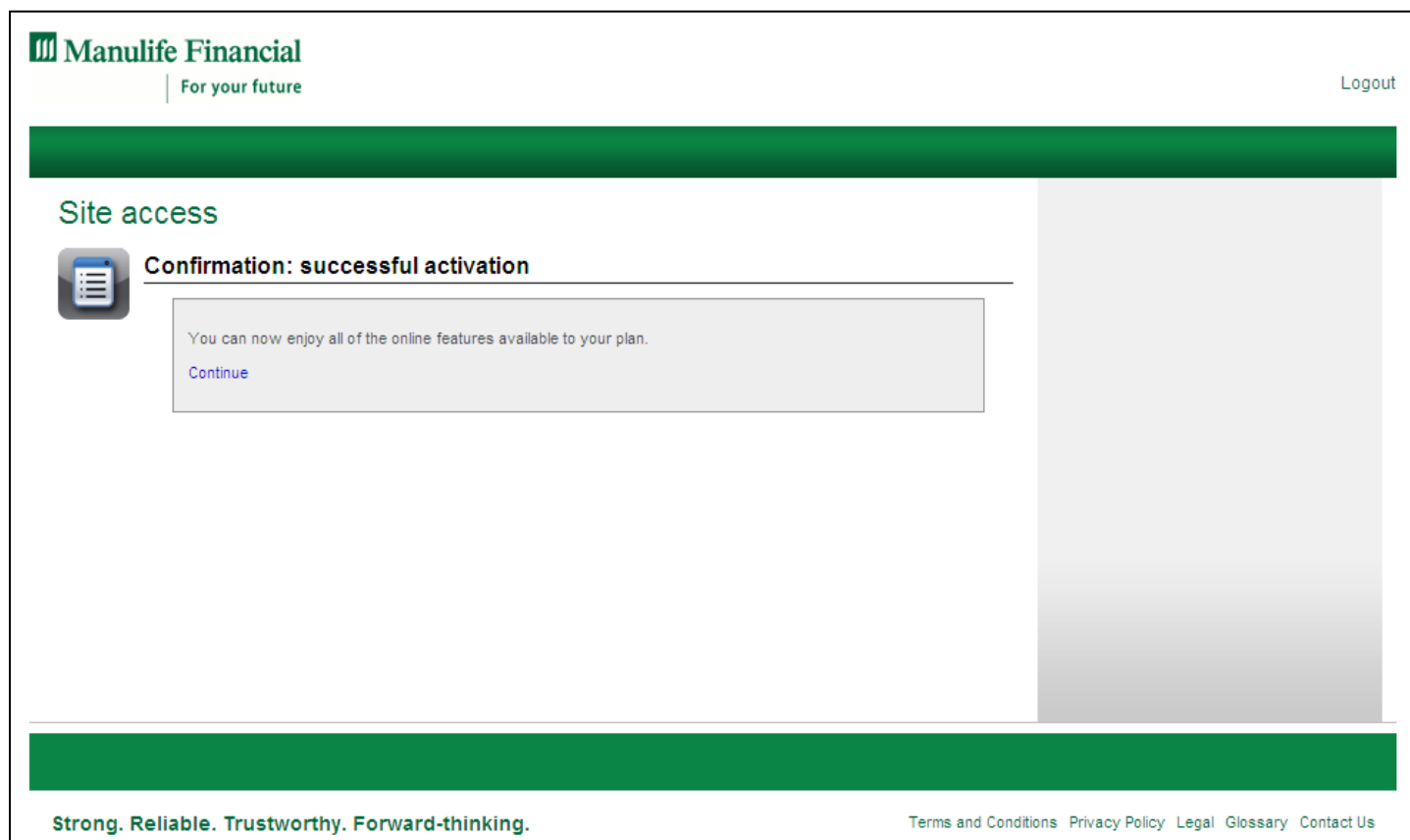
Activation key: [Lost your activation key?](#)

Select a document

Strong. Reliable. Trustworthy. Forward-thinking. [Terms and Conditions](#) [Privacy Policy](#) [Legal](#) [Glossary](#) [Contact Us](#)

5. Activation confirmation

Select continue.



The screenshot shows the Manulife Financial website's activation confirmation page. At the top left is the Manulife Financial logo with the tagline "For your future". At the top right is a "Logout" link. Below the header is a green horizontal bar. The main content area is titled "Site access" and features a confirmation message: "Confirmation: successful activation". To the left of this message is a document icon. The message text reads: "You can now enjoy all of the online features available to your plan." Below the message is a blue "Continue" link. A large grey rectangular area is visible on the right side of the page, likely a placeholder for an image or video. At the bottom of the page is another green horizontal bar. The footer contains the slogan "Strong. Reliable. Trustworthy. Forward-thinking." on the left and a list of links: "Terms and Conditions", "Privacy Policy", "Legal", "Glossary", and "Contact Us" on the right.

Manulife Financial
For your future

Logout

Site access

Confirmation: successful activation


You can now enjoy all of the online features available to your plan.

[Continue](#)

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[Terms and Conditions](#) [Privacy Policy](#) [Legal](#) [Glossary](#) [Contact Us](#)

6. Register your group retirement account using your retirement Customer Number and PIN. This will link your access



Manulife Financial
For your future

[Logout](#)

In addition to your company's group benefits plan, your employer (plan sponsor) also offers a group savings plan. If you are not a group savings plan member yet, ask your plan administrator whether you are eligible to join.

If you are enrolled in your company's group savings plan....
You can plan for retirement, track your investments, and manage your group savings online! Simply tell us your group savings Customer Number and Personal Identification Number (PIN) below, and then click the 'Submit' button at the bottom of this page. From now on, you will only have to login once to view your group benefits plans and group savings plans online..

Customer Number :

[Where can you find your Customer Number and PIN?](#) [CLICK HERE](#)

PIN :

Or, if you are not enrolled in your company's group savings plan yet...
You will see a **Quick Link for Group Retirement Solutions on the home page of this site** . Use this link once you enrol in your group savings plan and you can register for access to both sites.

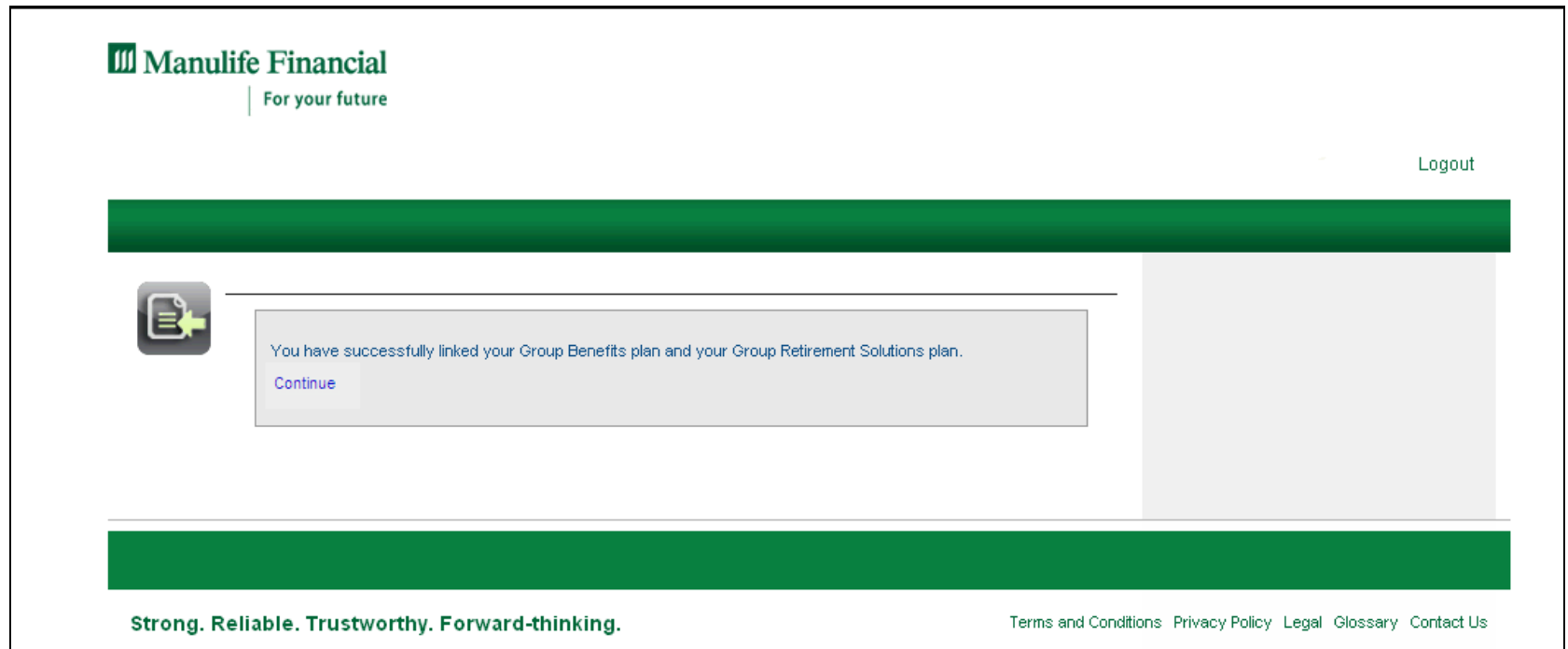
[I'll Do this later](#) [Submit](#)

Strong. Reliable. Trustworthy. Forward-thinking.

[Terms and Conditions](#) [Privacy Policy](#) [Legal](#) [Glossary](#) [Contact Us](#)

7. You have successfully linked your accounts.

Now you'll only need to log in once to access both plans – and you'll only have one login ID and password to remember.

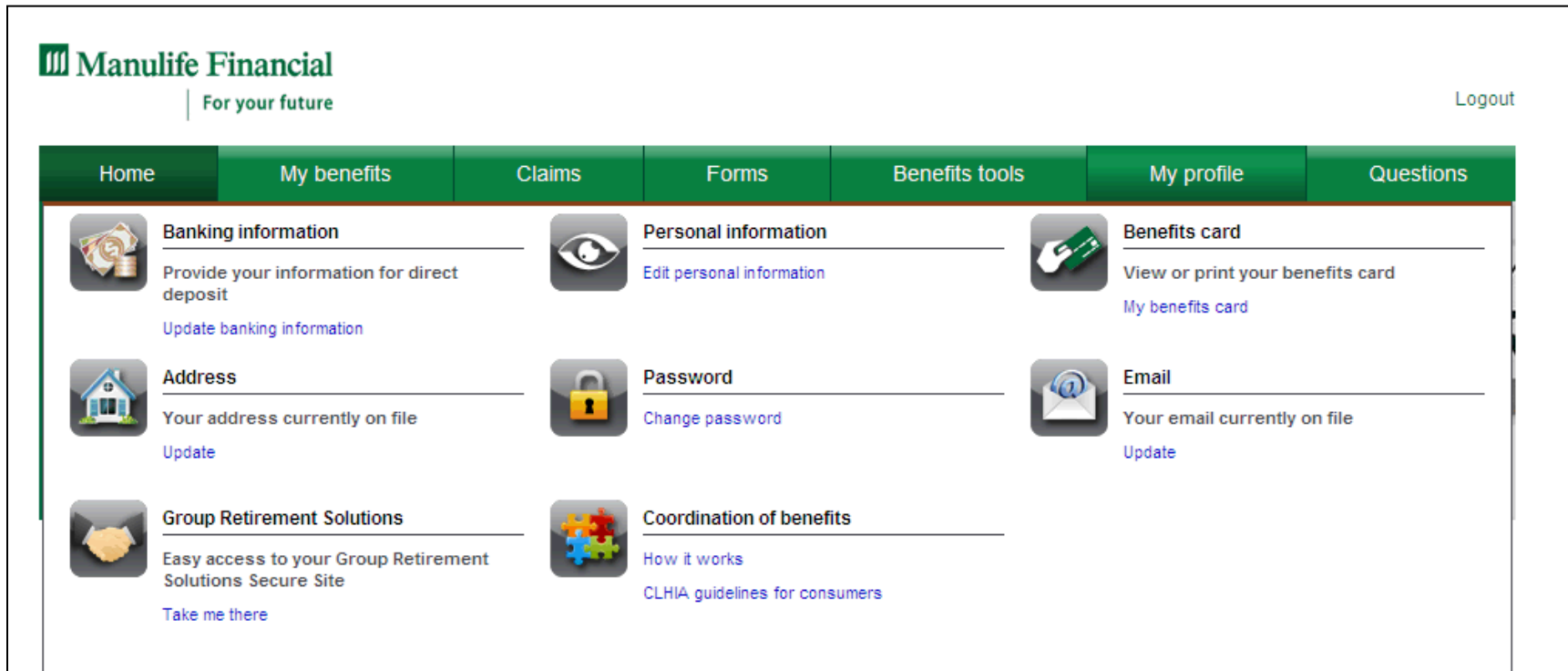


The screenshot displays the Manulife Financial user interface. At the top left, the Manulife Financial logo is shown with the tagline "For your future". In the top right corner, there is a "Logout" link. A prominent green horizontal bar spans the width of the page. Below this bar, a notification box with a document icon and a green arrow contains the text: "You have successfully linked your Group Benefits plan and your Group Retirement Solutions plan." Below the notification text is a blue "Continue" button. At the bottom of the page, a green horizontal bar is present. Below this bar, the slogan "Strong. Reliable. Trustworthy. Forward-thinking." is displayed on the left, and a series of links including "Terms and Conditions", "Privacy Policy", "Legal", "Glossary", and "Contact Us" are listed on the right.









8. Moving between your group benefits and retirement accounts.

FROM: Group benefits to group retirement accounts (once you've linked them)

From your group benefits account, select 'My profile' in the top navigation bar, then under 'Group Retirement Solutions', click 'Take me there'.

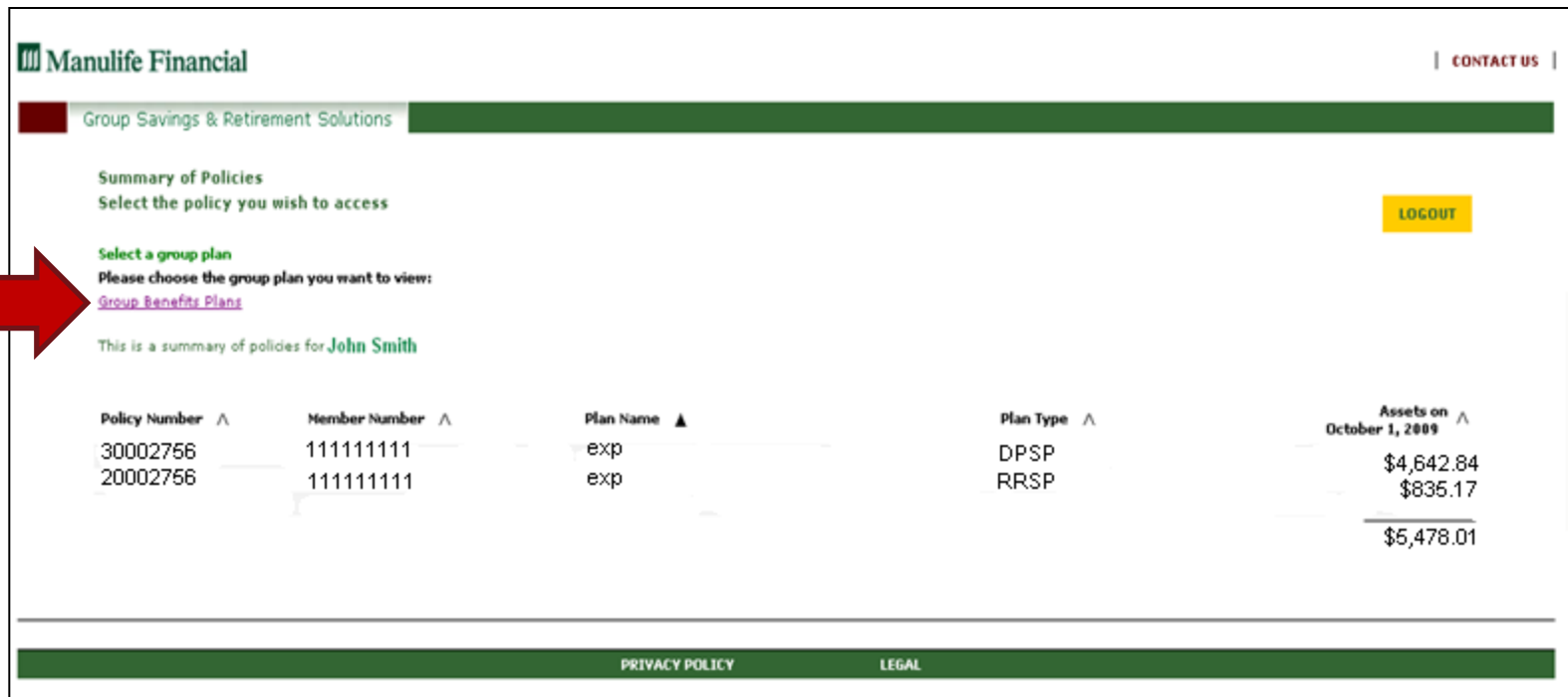


The screenshot displays the Manulife Financial website interface. At the top left is the Manulife Financial logo with the tagline "For your future". At the top right is a "Logout" link. Below the logo is a green navigation bar with the following tabs: Home, My benefits, Claims, Forms, Benefits tools, My profile, and Questions. The "My profile" tab is currently selected. Below the navigation bar, the content is organized into a grid of service tiles. Each tile consists of an icon, a title, a brief description, and a link to update or manage the service.

Home	My benefits	Claims	Forms	Benefits tools	My profile	Questions
 Banking information Provide your information for direct deposit Update banking information	 Personal information Edit personal information	 Benefits card View or print your benefits card My benefits card				
 Address Your address currently on file Update	 Password Change password	 Email Your email currently on file Update				
 Group Retirement Solutions Easy access to your Group Retirement Solutions Secure Site Take me there	 Coordination of benefits How it works CLIA guidelines for consumers					

FROM: Group retirement to group benefits accounts (once you've linked them)

From your group retirement account, link to your group benefits account by clicking on 'Group Benefits Plans'.



Manulife Financial | CONTACT US

Group Savings & Retirement Solutions

Summary of Policies
Select the policy you wish to access

LOGOUT

Select a group plan
Please choose the group plan you want to view:
[Group Benefits Plans](#)

This is a summary of policies for **John Smith**

Policy Number ^	Member Number ^	Plan Name ▲	Plan Type ^	Assets on October 1, 2009 ^
30002756	111111111	exp	DPSP	\$4,642.84
20002756	111111111	exp	RRSP	\$836.17
				<hr/>
				\$5,478.01

PRIVACY POLICY LEGAL